

## **GAA Season Ticket 2018 Terms & Conditions**

### **Purchase, Payment & Cancellation**

1. The GAA Season Ticket is county specific and valid for matches involving one code only (i.e. for hurling or football, not both).
  2. Tickets may be purchased online at GAA.ie only. A Credit Card or Debit Card shall be required for purchase.
  3. The standard GAA Season Ticket (adult version) base price €120, Club+ price €200 entitling the holder access to:
    - a. All Allianz GAA National League 2018 round matches in designated code\* – *\*For Allianz League fixtures where stadium capacity is restricted, only season ticket holders from the competing counties will gain admission. This will be communicated by email in advance.*
    - b. FOOTBALL: Opening match of GAA Senior Provincial Championship for the selected county
    - c. HURLING: Opening two matches of GAA Senior Provincial Championship for the selected county
    - d. GAA All-Ireland Club Finals in Croke Park
  4. A Juvenile user must be 16 or under at the time of purchase. Juveniles must be accompanied by an adult at all GAA fixtures.
  5. The Juvenile GAA Season\* Ticket base price is €30 entitling the holder access when accompanied by an adult to:
    - a. All Allianz GAA National League 2018 round matches in designated code
    - b. Opening match of GAA Senior Provincial Championship for the selected county
    - c. GAA All-Ireland Club Finals in Croke Park
- \*Please refer to point 33 regarding usage.*
6. Club+ Season Tickets include the above fixtures plus the Club fixtures within the County as outlined in the County's Terms & Conditions.

### **Pay & Play**

7. The purchaser will be charged the base price and will also be charged for all subsequent GAA Senior Championship 2018 matches involving the selected county regardless of attendance or intention to attend. Full details on the charge for each fixture are provided on GAA.ie. **So long as the Season Ticket remains valid you hereby expressly authorise us to retain details of your credit or debit card and to debit from the card stored with your registration details the relevant ticket price for each fixture.**
8. Juvenile Season Ticket holders will be charged the relevant stadium area price for juveniles for the fixture in question.
9. In the event that a Credit Card or Debit Card payment fails for a Pay & Play fixture this fixture will automatically become an "Opt Out" (see points 12 – 22). If there is a subsequent failed payment after all "Opt Outs" have been used, the GAA Season Ticket in question will be cancelled.
10. If a GAA Season Ticket is cancelled due to failed payments the GAA Season Ticket in question will not be eligible for renewal for the following year.
11. Any purchaser with an outstanding amount due from any previous season will not be permitted to purchase a Season Ticket for 2018.

### **Opt Outs**

12. Each Season Ticket holder is entitled to at least one "Opt Out" of the Pay & Play obligation from one of his or her county's Championship matches. The Opt Out is only available for Pay & Play fixtures.
13. To avail of the Opt Out the Season Ticket holder must use the prescribed website option prior to the cut-off time & date, as advised by the GAA Ticket Office for that fixture. There will be no exceptions to this rule.

14. If a Season Ticket Holder chooses to avail of their "Opt Out" for a specific fixture this will constitute non-attendance at that particular fixture and as such this will reduce the attendance percentage.
15. Upon successful completion of the "Opt Out", the Season Ticket holder will not be charged and will no longer be entitled to use the Season Ticket to gain entry to the fixture in question.
16. The Opt Out is Season Ticket specific and relates to the Season Ticket actively selected during the Opt Out process by the Season Ticket holder and no other Season Ticket regardless of any relationship between the Season Tickets (juvenile, gift or otherwise).
17. The base price of €120 is non-refundable. The Ticket can be cancelled by either party at any time with no additional charge.
18. In order to cancel the Season Ticket, the GAA Season Ticket holder must notify the GAA in writing (GAA Ticket Office, Croke Park, Dublin 3) of the cancellation of the GAA Season Ticket citing the card number and full details. The Season Ticket Card(s) in question must also be posted back to the GAA Ticket Office.
19. Once cancellation is confirmed the GAA Season Ticket holder will no longer be eligible for any All-Ireland tickets and will not be entitled to access to any further fixtures using the Season Ticket.
20. In the event that a match ends in a draw and a replay is required, the replay will be a pay & play fixture. If the Opening Championship fixture is drawn the relevant stadium area charge will be charged for adult Season Tickets and the relevant stadium area charge for juveniles will be charged.
21. In the event that a match is postponed or abandoned and re-fixed there will be no additional charge to the purchaser for entry to the re-fixture. There are no refunds for such an occurrence.
22. In the event that a match is cancelled and not re-fixed the purchaser's Credit Card or Debit Card will be refunded the amount paid for that fixture.

#### **Personal Details**

23. The purchaser shall be required to select a county and a code. The purchaser will also be required to provide the following information for themselves and any other individuals they are purchasing tickets for:
  - a. Full name
  - b. Date of birth
  - c. Address
  - d. Mobile phone number
  - e. Active email address
  - f. GAA club within the County selected
24. The purchaser may alter the address, mobile phone number, email address and payment card details on-line at any stage after purchase.
25. The GAA will advise the relevant County & Club secretary of the Season Ticket holder's name, address and contact details.
26. Your personal information will only be used to administer your Season Ticket Application and to provide access to GAA matches in accordance with the GAA Season Ticket scheme.

#### **Replacements**

27. In the event of a Ticket being lost or stolen, details should immediately be reported by email to [seasonticket@gaa.ie](mailto:seasonticket@gaa.ie) and the Ticket will be cancelled and a new Ticket issued to the shipping address registered on the Season Ticket account. A replacement fee of €10.00 shall be charged for replacement cards. GAA shall have no responsibility for any amounts deducted in respect of fixtures prior to notification of the loss of the Season Ticket or in respect of any use by an unauthorised person of the Season Ticket.

#### **Operation**

28. The purchaser consents to the use of email and/or SMS as the means of communication for all information regarding the Ticket.

29. The GAA shall issue a GAA Season Ticket in the form of a card. This card shall bear: the name of the Ticket holder, a unique registration number, the county selected and the relevant code (hurling or football).
30. The GAA Season Ticket shall be required to gain entry to each match.
31. The GAA Season Ticket holder is advised to arrive at the ground at least 20 minutes prior to throw-in and no later than 15 minutes after throw-in in order to ensure that their attendance can be recorded.
32. Juveniles must be accompanied by an adult at all GAA fixtures.
33. There are no concession refunds or rebates (e.g. student, senior citizen) of any kind for the Season Ticket.
34. The section or area of the venue that will be generally accessible to the GAA Season Ticket holder for matches involving the relevant county is determined by the venue and by the number of season ticket holders involved in the fixture
35. Full details for each relevant fixture will be available on GAA.ie.
36. Juvenile Season Tickets or any ticket provided to a Juvenile Season Ticket holder can only be used by a juvenile. Any abuse of a Juvenile Season Ticket by an adult will lead to the automatic cancellation of all Season Tickets on that account.
37. The transferring of a GAA Season Ticket at a Match Day Venue is strictly prohibited. Any abuse of a Season Ticket in such a manner will lead to the automatic cancellation of all Season Tickets on that account.
38. The GAA Ticket Office reserves the right to cancel a GAA Season Ticket and/or a GAA Season Ticket account for behaviour that is deemed to be offensive or abusive.

#### **Unreserved Seating**

39. Sections or areas that do not have reserved seating at any time are first come, first served for all fixtures. No ticket or docket will be provided for these sections and the GAA Season Ticket will be sufficient for access to the fixture via the designated Season Stile or point of entry.

#### **Reserved Seating**

40. For the majority of matches where the GAA Season Ticket Holder has access to a section or an area with reserved seating the GAA Season Ticket Holder will be requested to pre-print a ticket. Where this does not apply a ticket or docket will be issued upon passing through the Season Stile. The ticket /docket will identify the reserved seat(s) for the match. Reserved seats will be allocated on a first come, first served basis when this approach applies.
41. For the majority of all-ticket events the Ticket holder will be required to pre-print a seat number via your Online Account at no additional charge.
42. In the event that pre-printing is required the Ticket holder will be advised by email in advance of the fixture. Such notification shall set out the cut-off date for reservation of seats after which GAA offers no guarantee of the availability of seats or entry to that fixture. Pre-printed seats will be allocated on a random basis. Where pre-printing is required, both the pre-printed ticket and the Season Ticket (i.e. the card) will be necessary to gain entry to the venue.
43. In the event that the number of Season Ticket holders exceeds stadium capacity the GAA offers no guarantee of the availability of seats or entry to that fixture.
44. In the event of safety or capacity concerns the GAA reserves the right to relocate GAA Season Ticket holders on or before match day without any prior notice to the GAA Season Ticket holder.

#### **Season Stiles**

45. In order to track attendance the GAA Season Ticket holder will be required to enter each match via the Season Stile, a designated stile at each venue. The GAA Season Ticket must be scanned or recorded via the manual list\* in the Season Ticket Stile in order to register attendance.

*\*Manual lists will only be used to record attendance where scanners are not operational at a fixture. Attendance will not be recorded by two means.*

46. For some fixtures where a sell-out is anticipated you will be required to pre-print a print at home ticket via the Internet, at no additional charge. In such an event you will need the print at home ticket and your Season Ticket to gain entry to the venue, and you will need to ensure that your print at home ticket is scanned at the Season Stile.
47. It is the responsibility of the Season Ticket holder to ensure that they enter through an appropriate Season Stile and that their attendance is recorded. Season Ticket holders are advised to arrive at the ground at least 20 minutes prior to throw-in and no later than 15 minutes after throw-in to ensure that they have adequate time to enter through the Season Stile and that their attendance is recorded correctly.
48. If a Season Ticket holder wishes to challenge a record of attendance only queries sent via email from the account holders email address to [seasonticket@gaa.ie](mailto:seasonticket@gaa.ie) no later than 10 days after the fixture in question will be considered.
49. Only two means of attendance verification will be used in relation to the GAA Season Ticket. Namely the scanners and/or the season ticket holder lists which can manually record attendance at a venue.
50. The GAA Ticket Office decision is final in relation to account queries.
51. Only one Season Ticket per person will be scanned or recorded at the Season Stile. The presentation of multiple Season Tickets is not permitted and the GAA Ticket Office reserves the right to cancel any and all Season Tickets presented in that manner.

#### **All-Ireland Final Tickets**

52. In order to qualify for All-Ireland Final tickets the Ticket holder's selected county must be playing in the Senior Final.
53. The Season Ticket must be used at 60% of the designated county's Allianz GAA National League & GAA Championship matches in 2018. The table below outlines how many games are deemed to constitute 60%:

Number of matches in 2018 prior to All Ireland Final (incl. Allianz League)	60%	Minimum number of matches attendance is required at for corresponding total
10	6	6
11	6.6	7
12	7.2	7
13	7.8	8
14	8.4	8
14	9	9
16	9.6	10
17	10.2	10
18	10.8	11
19	11.4	11
20	12	12
21	12.6	13
22	13.2	13
23	13.8	14

54. Cancellation of a Season Ticket at any stage will render the Season Ticket holder ineligible for an All-Ireland ticket under this scheme.
55. Any outstanding payment due for any fixture will render the Season Ticket holder ineligible for an All-Ireland ticket under this scheme.
56. Hard copy tickets will be issued by post to those entitled to an All-Ireland ticket.
57. Only those eligible for All-Ireland tickets will be charged for All-Ireland tickets.

58. Any attempt to circumvent the proper attendance tracking procedures or challenge attendance via any means other than those prescribed will render the Season Ticket holder ineligible for an All-Ireland ticket under this scheme.
59. Due to the significantly increased demand for the All Ireland Finals, the seats allocated to qualifying Season Ticket holders for the finals will not be located in the same section as seats allocated for prior championship games at Croke Park. **Tickets are not guaranteed for any particular section but the ticket office will endeavour to allocate the best seats available, where possible.**

#### **Ticket Rules**

60. The GAA Season Ticket can be purchased online via the official GAA website only.
61. The GAA Season Ticket cannot be re-sold at any stage.
62. GAA reserves the right to request identification to confirm the identity of the Season Ticket Holder.
63. It is prohibited for any other party to sell, advertise or offer to sell his or her GAA Season Ticket to any person.
64. It is prohibited for any other party to sell, advertise or offer to sell tickets received on foot of the GAA Season Ticket to any person.
65. This GAA Season Ticket or any tickets received on foot of the GAA Season Ticket shall not be used as a prize in any lottery or competition or for any promotional or advertising purpose unless expressly authorised in writing by the GAA Ticket Office.
66. It is the duty of the recorded GAA Season Ticket Holder (i.e. the person named on the GAA Season Ticket) to ensure that no improper use is made of the GAA Season Ticket or any tickets received on foot of the GAA Season Ticket.
67. Purchase of the GAA Season Ticket shall constitute acceptance and agreement to adhere to the GAA Venue Regulations (see GAA.ie).
68. Each Ticket will only allow entry for one person for each fixture.
69. GAA may forthwith cancel any Ticket if there has been any breach of these terms and conditions or misuse of the Ticket.

#### **Club+ Terms & Conditions**

70. Each County determines the terms and conditions that apply for Club fixtures within the County. Please refer to the relevant County website for details.
71. Only Season Ticket cards bearing the correct Club+ logo or the specially created card provided by the relevant County are valid for the relevant Club fixtures within that County.

#### **General**

72. While GAA will use its best endeavours to procure that the information it provides to Ticket Holders is correct, GAA gives no warranty or guarantee as to the accuracy of any information in respect of any fixtures or venues. Nor is any guarantee or warranty given by GAA in relation to the participation of any particular county in either the Allianz National League or the Championship.
73. In no event shall GAA be liable to you for any direct, indirect, consequential, exemplary, incidental special or punitive damages or losses.
74. Any dispute arising in connection with the Season Ticket shall be determined in accordance with the laws of Ireland and the courts of Ireland shall have exclusive jurisdiction to determine such dispute.
75. You agree to indemnify GAA and hold GAA, its subsidiaries, affiliates, officers, agents and other partners and employees harmless for any loss, liability, claim or demand made by any third party due to or arising out of the use of the Season Ticket.

76. GAA may make changes and update these terms and conditions at any time without further notice to you. It is your sole responsibility to check the terms and conditions periodically, because your continued use of the Season Ticket will mean you accept those changes and updates.
77. By accepting these Terms and Conditions, you expressly consent to our use and disclosure of your personal information for internal purposes.